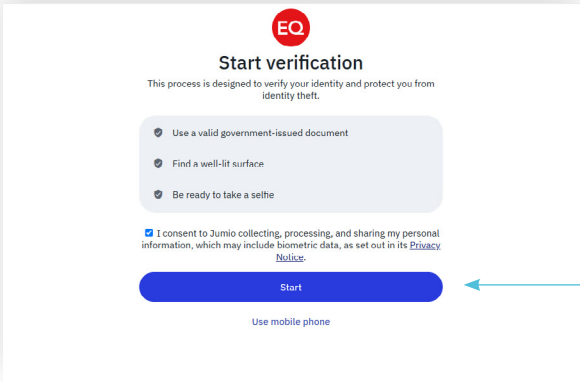
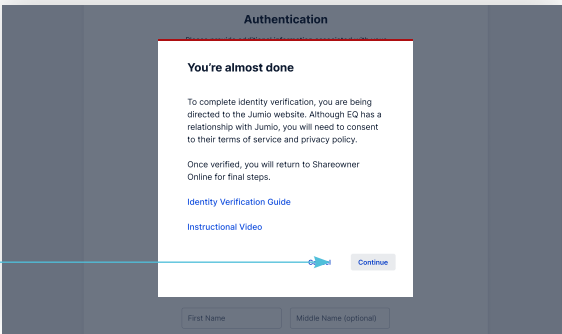




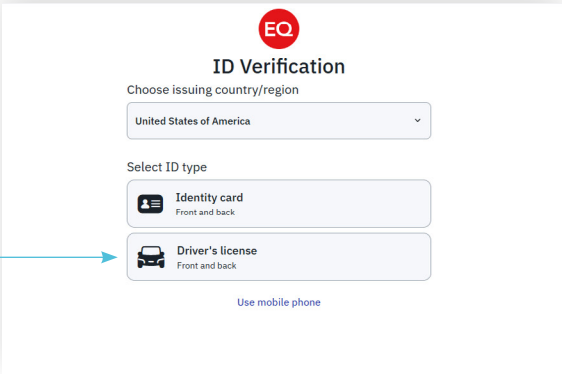
EQ is pleased to bring you the latest technology in information security to keep your account safe. In three easy steps, we'll be able to verify your identity and proceed with your transaction.

Before you begin, please make sure you have your driver's license or state-issued photo identification (ID), as well as a cell phone or webcam on your computer capable of taking a high-resolution photo. Please ensure that you have both of these available to you before proceeding online.

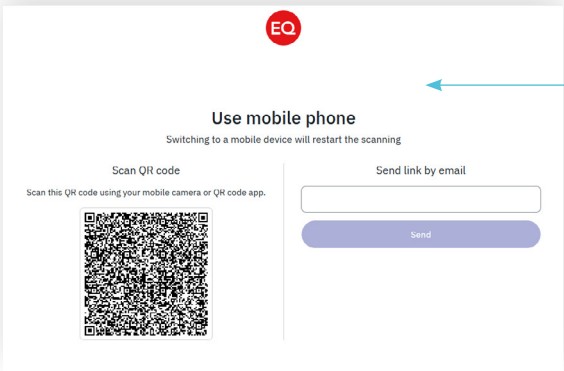
To begin: Click 'Continue' when prompted to leave Shareowner Online and enter the Jumio site.



Step 1: Agree to Jumio's Privacy Notice and then click 'Start' in the blue box.



Step 2: Select the type of identification you are providing and then take or upload photos as prompted.



Step 3: Select 'Use mobile phone' option to take photos using your mobile device either by scanning the QR code or sending a link by email.

Once completed, you'll be alerted to your verification status and given next steps or rerouted to the Shareowner Online platform.

As always, EQ is here to assist you if you have any questions. Our Customer Care Center can be reached from **7am - 7pm CT Monday – Friday at 1-800-401-1957 or 651-450-4064.**